



Aloe



Issue 32 • September 2015 *City of many faces*

**save 25%
water**

**ITS A
DROUGHT!**

IN THIS ISSUE

CITY OF WINDHOEK HANDS OVER DONATED SOLAR EQUIPMENT TO ITS INFORMAL RESIDENTS

THE NATIONAL FEEDING SCHEME LAUNCHED IN THE CAPITAL

REGISTRATION FOR LAND ON THE CITY'S WAITING LIST

UPDATE AND PROGRESS MADE WITH THE CREMATORIUM REPAIRS AND OPERATION

NOTICE TO ALL THE BUSINESS OWNERS IN THE CITY OF WINDHOEK

AVAILABILITY AND ISSUANCE OF THE DOG LICENCE

MUSEUMS, SIGHTS AND ATTRACTIONS IN AND AROUND WINDHOEK

PUBLIC TRANSPORT SERVICE

AND MUCH MORE

CITY OF WINDHOEK HANDS OVER DONATED SOLAR EQUIPMENT TO ITS INFORMAL RESIDENTS

On 14 August 2015, the City of Windhoek handed over the donated solar system to the beneficiaries. The donation of 110 sets of solar energy lights, is born out of a sister City relationship between the City of Windhoek and Municipal People's Government of Nanjing, following the signing of a Letter of Intent in Windhoek on 16 April this year, under the framework of the Namibia-China friendship that had started long time ago, during the dark days of our country's history.

The identification process for the potential beneficiaries was not an easy one; but was carefully done, using the data from Social Economic Survey of 2014 conducted by our Community Services Department, and the assistance of community leaders. The beneficiaries include people living with disabilities, pensioners and child headed households from Windhoek's informal settlements, who are without electricity. They are drawn from the

informal settlements of Tobias Hainyeko, Moses Garoeb and Khomasdal constituencies.

Her Worship, Cllr Hangapo Veicoh, while addressing the gathering, called upon the beneficiaries, to take maximum care of the donated solar equipments. "It is our sincere hope that this donation will go a long way in improving your living conditions. In the same vein, I would like to assure our esteemed residents in the informal settlements that we are working very hard to find solutions to the general provision of basic services, which include electricity".

As part of strengthening the City-to-City relationship, the City of Windhoek and Municipal People's Government of Nanjing signed a formal cooperation agreement in Nanjing China that will give way to the implementation of projects in the identified areas of cooperation.

[Continue on page 3](#)



Beneficiaries of the Solar Systems donated by the Municipality of Nanjing



THE NATIONAL FEEDING SCHEME LAUNCHED IN THE CAPITAL



Josua Amukugo
Manager: Corporate Communications,
Marketing, Tourism & Customer Care

It is a new season, as September marks the official start of spring. This means that we can now enjoy more daylight in the afternoons and on the first Sunday of September, we set our clocks forward by one hour. We can slowly start bringing out our summer clothes and enjoy longer warmer days, knowing that the first drops of the highly anticipated rainy season are imminent. During the last quota of each year, it is common understanding that we round up the yearly activities as we prepare to end the year. This year is no exception to the rule, therefore I would like to use this opportunity to invite you to visit our stand at the Windhoek Agricultural Show taking place from the 25 September – 03 October 2015. All the City services will be brought under one roof and made available to our residents, be it general enquiries, payments, information sharing etc.

Our focus at this year's show is under the theme "Sustainable usage of water in a growing city". The water situation has reached a drought stage, which means that the situation is very critical that the three (3) dams supplying the central area are literally empty. It is a well-known fact that it is during this time of the year, when most people misuse water in the process of cooling off due to the hot weather. It is vital that we by all means try to conserve water as much as possible, and reduce on the activities that use excessive water. This is no longer an issue of affordability by individuals, but of the availability of water from the source supplying us.

As a tip-off to all residents, please take note that this is also the most crucial and engaged time of the year, where at national level, we are facing the Regional and Local Authority elections. Our hopes are that you remain prepared and ready to finally ensure that your vote counts. This is also the time our learners in grade 10 and 12 are preparing for their final exams. To that end, we need to support them in ensuring that they are studying in a conducive environment by minimising any type of noise to the least acceptable level.

All that said, I trust you will find this edition of the Aloe worth reading. Until next month, keep well!!



Mrs. Ethel Pupkewitz, the widow to the late Harold Pupkewitz, holding a toddler during the launch of the National Feeding Scheme.

Pupkewitz Foundation and the City of Windhoek, have embarked upon, as part of the pilot phase, identifying six (6) registered Early Childhood Development (ECD) Centres within the informal settlements of Windhoek to benefit from the National Feeding Scheme. At its initial and pilot phase, the project will accommodate four hundred and ninety (490) children under the age of six (6).

Current beneficiary centres are Jonas Haiduwa ECD Centre owned by the City of Windhoek, Dr Elia Ngurare, Add More, Maria, Dr Sam Nujoma and Future Leaders Kindergartens located in Okuryangava, Okahandja Park, Otjimuisie and Havana. The project will be targeting an overall number of three thousand (3 000) children under the age of six (6) at selected ECD

Centers countrywide. One of the pre requisite of benefiting is that the centre should be registered with the relevant authorities and should be in existence/ operational for at least one (1) year.

Children from disadvantaged backgrounds, orphans and vulnerable children as well as the San Community will be the specific targeted beneficiaries. This special project between the City of Windhoek and Pupkewitz Foundation will have great spin off of a balanced growth of the children in the long run if partners across the land would forge links for a broader participation to secure resources in order to benefit more children especially in the informal settlements, the project launch took place on 19 June 2015.

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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*Demonstrating operation of the solar systems donated to residents in the informal settlements
R-L: Her Worship, Cllr Hangapo Veicoh, the Deputy Mayor of the City of Windhoek, Mr George Mayumbelo, Strategic Executive: Community Services at the City of Windhoek, Hon. Laura Moleod-Katjirua, Governor of the Khomas Region and member of Parliament, His Excellency, Mr. Xin Shunkang, Ambassador of the People's Republic of China to Namibia, Mr Chris Katjitudu, CAD/ GIS Operator & Liaison Officer of the City of Windhoek.*

Following the handover of the donated items, the Mayor of the City of Windhoek, Hon Muesee Kazapua, on the invitation of the Mayor of Nanjing Mr. Miao Ruilin, visited the City of Nanjing from 05-07 September 2015 to sign the formal cooperation agreement between the two cities. At the signing ceremony held on 06 September 2015, the two Mayors stressed the need for strengthened relationship between the two cities which should consolidate the already strong bilateral and historical relations between China and Namibia. As part of the signed agreement, the two cities undertook to carry out, in accordance with the principles of equality and mutual benefit, exchanges and cooperation between the two cities in various forms in the fields of economy, trade, science and technology, training and development, sports and culture, personnel exchange,

in order to promote common prosperity and development.

Of particular importance to Windhoek, is Nanjing's commitment to offer full scholarships to Windhoek citizens in the fields of critical skills such as engineering, town planning and architecture, which are our priority focal areas on training and development. The historic signing ceremony was attended by the senior leadership of the City of Nanjing and Namibian students studying at various universities in Nanjing. The Mayor of Windhoek was accompanied by two City Councillors, Cllr. Shaalukeni John Moonde, Cllr. Tartasius Gaeseb, Mr. Filemon Hambuda: Acting CEO, Mr. Chris Eita, Manager: International Relations, Ms. Mary-Anne Kahitu, Manager: Health Services and two Windhoek businessman.

Prior to the visit to Nanjing, the Windhoek delegation also visited the City of Jinan, to attend the 3rd Jinan Springs Festival, "Dialogue on Confucianism in the City of Springs", a cultural and philosophical event celebrated in recognition of the great Chinese Philosopher Confucian



We believe that celebrating art and culture can indeed contribute to the enhancement of the quality of the life of nations. In this context; our cities should take immense pride in our creative individuals because we believe that it helps us understand and project our cities and countries as unique places to live in. Integration between cultures from sister cities of the world, will create an opportunity to deepen understanding and friendship among sister cities and people.



Mayor Muesee Kazapua of Windhoek and his counterpart Mayor Miao Ruilin signing the agreement



REGISTRATION FOR LAND ON THE CITY'S WAITING LIST

Since the announcement by the government on the Massive Urban Land Servicing Project that has commenced in the three (3) towns including Windhoek for servicing two hundred thousand (200 000) plots country wide, the City has since started experiencing a high rate of application submissions, particularly at our Katutura offices. The waiting list registration process is an existing ongoing registration program of prospective purchaser / tenants. This program does not have a due date.. Before the 13th August 2015, the normal situation of the registration process has always been observed that an average of 10 people was registering per day. Since the 13th, a high number of people have been storming at the municipal buildings and the situation became cumbersome, a situation that affected a number of other services. A chaotic situation always erupts and constant Police presence is required whilst other duties and service provisions are disrupted or neglected by this chaotic situation. The City's clients visiting the Katutura Customer Care Centre for making payments were severely affected thus delaying revenue collection to the City. Following the high number of people turning up for registration, the following interim arrangements were brought into place with the aim not to neglect other duties and service provisions:

The registration days will be only on Tuesdays, Wednesdays and Thursdays, with registration time

being 08h00 until 11h30 (note should be taken of the fact that the last batch of 20 people is taken in at 11h30 which would take until 13h00 to register on our database.

The rest of days of the week are left for other duties other than registering people. Information of the people who are registered needs to be captured on the system which is also voluminous; and we cannot only devote time to registering.

REQUIREMENTS FOR QUALIFYING TO REGISTER AS A PROSPECTIVE PURCHASER/TENANT:

1. Copy of id (only Namibian bona fide citizen)
2. Copy of payslip (latest)
3. Police declaration supported by 3 months bank statements for those who are self-employed - indicating income
4. To register at our Katutura offices, your gross salary must be between N\$500 - N\$8000 (for lease /tenants to be between N\$500 - N\$3000 and for prospective purchasers between N\$3000 and N\$8000. It should be noted that the maximum qualifying amount of N\$8000 is currently under review for possible increments).
5. If married, must provide spouse`s copies of ID, payslip and marriage certificate
6. If you own or previously owned a house in Windhoek, you don't qualify to register (unfortunately this can only be verified at the time of allocation)

It has been realised that some people who registered before this program are re-registering again which is not necessary as the city has the names of the applicants in its database. Thus people who are already registered should not come to register again. At our Customer Care Centre in town, we are tasked with the receipt of land applications for prospective land purchaser earning more than N\$8000-00. We do receive applications on a daily basis, although the frequency of submission may differ from time to time. The statistics below shows how the submission of land applications for the past three months, namely; June, July and August 2015 varies.

| | |
|--------------------|--|
| June 2015 | plus 100 land applications were received. |
| July 2015 | plus 100 land applications were received. |
| August 2015 | plus 250 land applications were received. |

There was an increase of about 150 application received in August compared to June and July 2015. This could be attributed to the servicing of land taking place country wide. We therefore would like to once again inform the public that, there is no need to queue up or overnight at our offices for registration, because this is an on-going (non-ending, no due date) process, therefore there is no need to come in masses.

UPDATE AND PROGRESS MADE WITH THE CREMATORIUM REPAIRS AND OPERATION.



The crematorium extension to the old building

The City of Windhoek hereby informs the public that, the old crematorium repairs has been partially completed and it is now operational. It should however be noted that, the crematorium is provisionally being operated manually in order to attend to the cremation backlog dating back from January 2015.

Under normal circumstances, we cremate up to eight (8) bodies a day. Currently, we are cremating up to 4 bodies daily to prevent the furnace from overheating, while waiting for the replacement of the old furnace to be

finalized. The construction work for the new building that will accommodate the new furnace is progressing very well and installation is expected to be concluded by April 2016.

The public's patience and understanding during the period when the crematorium was down, is very much appreciated. And we would like to request for the same, while we are finalizing the repairs and installation work. The public will be kept abreast of the progress being made at this facility.

NOTICE TO ALL THE BUSINESS OWNERS IN THE CITY OF WINDHOEK



The City of Windhoek is mandated to control all business activities (both formal & informal) in Windhoek by ensuring that all business activities for gain are registered and renewed annually; in terms of the provisions of the General Health Regulations, GN 121 of 14 October 1969 as amended, and Regulation relating to the Registration of Businesses, GN 202 of 2006.

The attention of the business community and the general public is drawn to additional requirements in terms of the provisions of all applicable municipal by-laws and regulations which must be complied with before the issuance of a Certificate of Fitness/Registration. More information in this regard can be obtained from the City of Windhoek.

It is therefore important to note that in terms of regulations 2(1), and 6 of the Regulation relating to the Registration of Businesses, GN 202 of 2006, all businesses operating within the jurisdiction of the City of Windhoek are required to register with the City of Windhoek.

It is also important to note that should a business cease its operations in terms of regulation 12 of the Regulation relating to the Registration of Businesses, GN 202 of 2006 written notice of such closure must be submitted to the Business Registration Counter in the Customer Care Center (Rev Michael Scott Street or c/o Independence Avenue & Sam Nujoma Drive) within 30 days of such closure.

Please take note that, the business owner has the sole responsibility of ensuring that his/her business is registered with the City and renewed annually. Contravention of the above provisions carries a penalty upon conviction of a fine not exceeding N\$ 2 000.00 or to imprisonment for a period not exceeding six (6) months or both.

Enquiries:

Department of Economic Development & Environment

Health Services Division

Tel: +264 61 290 2496 / 2603 / 3625 / 3678 / 2489 / 2594

Fax: +264 61 290 2331

E-mail: Mary-Anne.Kahitu@windhoekcc.org.na

AVAILABILITY AND ISSUANCE OF THE DOG LICENCE

During the Council meeting held on 30 June 2015, we acknowledged the delay experienced in the issuance of the dog licences due to other procurement delays in appointing the supplier. We are therefore proud

to announce that the procurement process has been completed and the supplier has been appointed, and is expected to start supplying us with the dog licence tags within 30 days (licence expected as from

01 October 2015 or earlier). Once enough tags have been made available to meet the backlog, the public will be informed accordingly to start collecting their dog licences.

MUSEUMS, SIGHTS AND ATTRACTIONS IN AND AROUND WINDHOEK

Part 1

The charming city of Windhoek perfectly blends African and European culture. Windhoek is often described as one of the cleanest capitals in Africa and visitors are surprised that this city, considered to be part of deepest Africa, offers all modern amenities. A well-constructed and maintained road network provides access to majority of towns, nature reserves, parks, safari lodges and tourist destinations around the country.

HISTORICAL STRUCTURES

Monuments

- **THE GIBEON METEORITES (1911 & 1913)** - The 600 million years old 30 Gibeon Meteorites mounted on steel columns are on display in Post Street Mall.
- **KUDU MEMORIAL (1960)** - The life size kudu statue honours the many kudu who died from the 1896 rinderpest epidemic. It is found at C/o. Independence Ave and John Meinert Street.
- **OWAMBO MEMORIAL** - A memorial near the railway station was erected by members of the South African Army in memory of their comrades killed on the 6 February 1917 near Oihole in a battle against uprising of King Mandume Ndemufayo of the Kwanjamas. He was killed in action and his head was cut off.
- **ZOO PARK** - In the centre of Windhoek is a public park. It was a zoo up until 1962. The park is landscaped and features a pond, children's playground and open-air theatre. The park has a 2M stone column sculptured by a Namibian artist, Dorte Berner and marks the spot where the remains of prehistoric elephant bones were found and are thought to be between 5000 – 20 000 years old. The relics are now on display at the GEOLOGICAL SURVEY MUSEUM

Museums:



- **THE INDEPENDENCE MEMORIAL MUSEUM**

(2014) - Tells the story of Namibia's long history of anti-colonial resistance and the national liberation struggle. The journey up the glass elevator to the start of the museum offers panoramic views of the city. Open Mon-Fri 9:00-18:00, Sat and Sun 15:00-18:00. Entrance is free.

Historical Buildings

- Windhoek Central Railway Station (1911) - Bahnhof Street
- Old Prison (1907) - Goethe Street
- College of the Arts - Fidel Castro Street
- Old Brewery Complex - Tal Streets
- St. Mary's Cathedral (1903) - Werner List Street
- Elizabeth House (1907) Polytechnic of Namibia - Storch Street
- Supreme Court of Namibia (1994) - Michael Scott Street
- Ten-Mann House (1907) - Michael Scott Street
- The three castles of Windhoek built by architect Wilhelm Sander: Heinitzburg (1914), Sanderburg (1916), and Schwerinsburg (1904)
- Turnhalle Building (1909) - the corner of Bahnhof Street and Robert Mugabe Ave



- Old Government Survey Office - Robert Mugabe Avenue
- Tintenpalast (1913) - Robert Mugabe Avenue
- Alte Feste (1893) - Robert Mugabe Ave, next to the Independence Museum
- Erkrath Building - Independence Ave
- Gathemann House (1913) - Independence Ave
- Kronprinz Hotel Building (1902) - Independence Ave
- Clock Tower - Independence Ave

Historical Cemeteries

- **Leutwein Cemetery (1892-1904)** - Situated on either side of Robert Mugabe Avenue (between Lazarett and Newton

Street), the burial place is named after Theodor Leutwein, colonial administrator of German South-West Africa from 1894 to 1904.

- **"Old Location" or "Gamman's" cemetery (1904-1927)** - Located next to Hochland road is the oldest known cemetery in Windhoek. The cemetery started as an informal burial ground for victims of the Herero Wars.

Arts and Cultural

- **NATIONAL ART GALLERY OF NAMIBIA** - situated on the corner of Robert Mugabe and John Meinert Street. Open Mon-Fri -8:00 -17:00. Entrance is free.



- **SOUVENIR STREET MARKET** - along Independence Street (below the Hilton Hotel) lies a market with a selection of handmade crafts from cultures across Namibia, including the Himba Tribe.

KATUTURA TOURS

These tours are offered on request, last about three hours.

- Ricma Safaris - City driving tour including drive through Katutura
- Katu Tours - Bicycle tour of Katutura
- Kasie Tours - walking tour of Katutura

Entrance fees to various parks and monuments across Namibia. If you wish to read more rambling about life in the city of Windhoek, reviews, travelling Namibia and the rest of the globe ensure to check out Tracey's blog Journal of a City Girl.

Author: Tracey Pictor from Journal of a city girl. Tracey is an expat travel blogger who is currently living with her husband in Namibia. On her blog Journal of a city girl she shares her experiences of travelling in and around Namibia as well as everyday life in Windhoek. This article was first published on WhatsOnNamibia.com.

PUBLIC TRANSPORT SERVICE

Residents of Windhoek!

Did you know?

The City of Windhoek has introduced a new bus service in Katutura, Monday to Saturday.

One bus, LINE 1:

Starts at **9:00** at **Goreagab (Siyanda)** to **Katutura Post** office via **Wanahenda, Soweto** and back to Siyanda.

Second bus, LINE 2:

Starts at **9:00** at **Woermann Brock** in Goreagab to **China Town** via **Okuryangava**.



Both buses start at 9:00 with return trips ending at 12:00.

You can get in and out at any bus stop in between

Don't be left out, make use of the bus today!

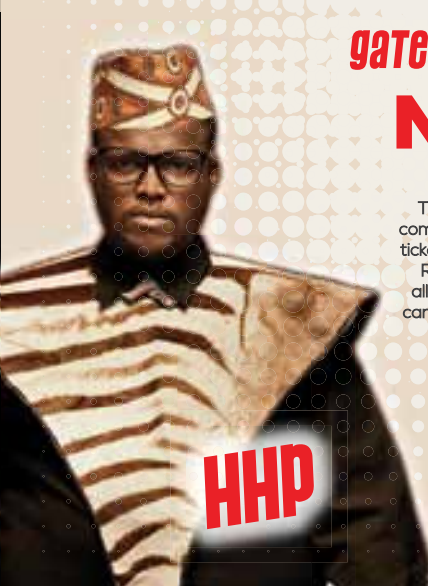
THE WINDHOEK JAZZ FESTIVAL

24 OCTOBER 2015

HAGE GEINGOB STADIUM

GATES OPEN AT 15H00
N\$250

Tickets will only be sold at computicket for N\$250.00. No tickets will be sold at the gate. Refreshments will not be allowed into the venue, you can however bring chairs and blankets. Kindly contact us at jazz@windhoek.org.na



HHP



Johnathan BUTLER



FU JAZZ ALL STARS | LIZE EHLERS | DIXON | SEAN K | ZEN-ZO

EMERGENCY TELEPHONE NUMBERS



Headquarters Fire Station
211 111
Maxuilili Fire Station
21 2265
Diaz Street Fire Station
250 084 / 250 446



State Hospitals
203 9111



Namibian Police
10 111



City Police
Emergency Number
302 302 (Toll free)
290 2239
290 2454/3/4 (all hours)
SMS 4444



Electricity Failures
222 658 (after hours)



Water and Sewerage
290 2402 (after hours)



GENERAL RE-VALUATION OF ALL REAL PROPERTIES

The City of Windhoek will as from 31st August 2015 commence with the General revaluation of all rateable property within its jurisdiction. The primary purpose of the general revaluation program is to provide equalization among all property owners as well as among all classes of property. The Local Authorities Act 1992 requires a general revaluation to be completed every five (5) years for all rateable properties in the municipal area.

The general revaluation is a systematic, in-depth process of revaluing (determining new property values for rating purposes) all the immovable property in the municipal area of Windhoek. The exercise is a requirement as per the Local Authorities Act, 1992 (Act 23 of 1992) PART XIV.

There are about 57 000 registered rateable properties in the municipal area of Windhoek. The owners of these properties pay **rates** based on a **value** of their property determined by the Valuer. The values appear on a municipal property valuation roll. The values on the current Valuation roll were determined as at 1st February 2010.

The program is not intended to increase revenue as it has been claimed by some quota of property owners, but seek only to equalize values as each property is compared to all others. The real estate market is always changing based on the prices achieved as a result of the interaction between buyers and sellers. The changes vary from one class of property to class of property and from township to township because some properties appreciate in value more rapidly than others. This creates an inequitable situation in valuations among owners of property and also inequity among types of property. This situation thus has to be corrected periodically (every 5 years) by way of a general revaluation.

The bases on which the valuation should be done are clearly prescribed in the Local Authorities Act, Act 23 of 1992 PART XIV as amended as follows:

A valuer shall value any rateable property -

- (a) *in the case of the land portion of such rateable property, at a price which in his or her opinion a willing buyer will be prepared to pay and a willing seller will accept, both acting in good faith;*
- (b) *in the case of any improvements (buildings and any structures) on such land, on the basis of the estimated costs of the construction or erection of such improvements had such improvements been constructed or erected at the time of such valuation with due regard to any structural depreciation, obsolescence or any change of circumstances in the vicinity of such improvements.*

It has to be understood that in arriving at the **land value** the valuer does not 'set' values; he/she simply researches the values being set by buyers and sellers in the market. He/she then applies his knowledge of the local real estate market, together with international recognized and proven methods and procedures for analysing comparable properties taking into consideration all the factors affecting value.

In determining the improvements value the valuer researches and analyses construction costs of the different types of buildings/structures. This means arriving at build cost rate which as at the date of valuation will afford you a chance to construct improvement of the same nature. Different properties are constructed according to certain specification or as per individual specification. However, in the general revaluation a reasonable average price per square meter is always used for equity and consistence reasons.

The Valuation Process

In the first phase, valuers and data collectors verify and update data on **each and every** property by **inspecting each and every property**. The main objective of the on-site inspection is to collect information, which will be used by valuers to establish the value of each property. The more accurate and correct the information, the more accurate the value determined.

Data Collection

Who will do the inspection?

Valuers and Data Collectors will visit each and every house; they will be in different areas at different times.

How to recognize valuers and data collectors

The data collectors will visit houses between **08h00 am and 17h00, Monday to Saturday**. They will have identity cards, which have their names and clear photographs of them. If you are in doubt about the authenticity of the data collector you can call **290 2195**.

What the data collectors are supposed to do when they arrive at your house/property

- They will identify themselves first,
- They will confirm the details of a sketch of the house and all structures on the property if they already have it OR they will measure the house and draw a sketch of it
- The data collectors will also note down some information needed to help determine the correct value of the erf, the house, and all structures on the erf.

The information includes:

- The type of construction,
- The quality and condition,
- The interior finishes,
- The exterior finishes,
- All improvements - e.g. Swimming pool, Lapa, Flat, Garage
- When additions were made.

By allowing the data collectors access to your home, accurate information relating to the construction and value of your property can be collected, and in this way you will be assured that an accurate valuation will be arrived at. If you are not at home when the data collectors visit, they will leave a note advising you that they came around. The note will also provide information for you to make arrangements for a second visit to be scheduled. If Data collectors are unable to gain access to your property, the final valuation of your property will be based on available information. All information noted down by the data collectors is confidential and will be treated as such.

Obstruction

The public's co-operation in the valuation process is very necessary. Obstructing a valuer or data collector in the exercise of their duties is a criminal offence.

How does the property valuation relate to rates (the monthly bill)?

It should be understood that the revaluation does not always result in a large increase in the rates bill.

Rates (property taxes) are always revised every year depending on the needs informed by the budget, therefore taxes can go up whether there is a revaluation or not.

In undertaking the revaluation the valuer's primary responsibility is to determine the fair value of your property so that you pay only your fair share of the taxes.

The actual amount of tax (rates) you pay is determined by a TARIFF (TAX RATE) applied to the value determined for your property. The tariff (tax rate) is determined by council every financial year depending on the budget needs in that particular financial year.

The City of Windhoek is therefore calling upon all its citizens to cooperate in this regards.